

## Meet information

After the start of the Japan's tourism promotion policy to increase visitors to Japan, we believe that the opportunity of greeting and welcoming your clients/friends from overseas will increase from now on. However, it will be more inconvenient to send your staff from the city for each greeting. The roundtrip to and from the airport such as Haneda, Chubu, Itami and Fukuoka airport will take more than half a day and Narita Airport and Kansai Airport will take up a whole day along with that your travel expenses will increase. Leave it to Airserve. Our staff specialized in airport greeting procedures will greet your clients/friends.

Hired car/motorcoach can be arranged with an advance request.

Please choose the following for the procedure to meet arriving passengers.

1. The procedure for the Meeting Staff to Greet at the Exit

Airserve staff with designated signboard will greet clients at the Customs exits. After the greeting, the customers will receive various documents or coupons as required and later will be escorted to public transportation such as JR, Keisei Railway, or limousine bus also can be escorted to hired car or taxi as arranged.

2. Airserve staff will wait for customers with the designed signboard at the Airserve Counter on the arrival floor. (It is available at Narita International Airport's Terminal 1 and Terminal 2 only)

### Meeting and Assisting Service

Airserve staff can accompany customers on the arranged transportation to their destination after meeting the customers if required.

● Applicable only at Narita, Chubu, Kansai, Fukuoka, Itami, and Kobe Airport

1. Assist with the check-in at a hotel within the city limits
2. Assist with boarding the Shinkansen Railway
3. Accompany passenger to enterprises, university and etc.
4. Escort and assist with check-in with transfer flights



### Conditions for the service

1. Please inform customers that Airserve staff will meet them at the airport. Airserve will arrange a designated signboard at a visibility point, however if the custom exits are extremely congested and also the customers do not have knowledge about the meeting service then it will be difficult for us to meet them.
2. Please inform passengers of the meeting location (meeting point or counter). Please refer to the website for the map of meeting location.
3. Please reserve the reserved seats for NEX, Express train or Shinkansen with ample of time between the flight arrival time and departure time of those transportations. The flight estimated arrival time frequency change because of delay. Also depending on the customer's seat class and number of flights arriving, a customer on the economy class will take about 1 to 1.5 hours to reach the customs exit area depending on congested situation at the Custom area.
4. The customers arriving at Narita International Airport, the exit is divided between A zone and B zone. Please inform customers to exit the exit gates nearest to the baggage claim carousel. Airserve staff cannot meet the customers if the customers exit a different exit due to the congestion at customs. (This will not occur, if the meeting location is at the Airserve counter).